

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc., an associate of the Komatsu Ltd. family, has an encouraging reputation for building rugged and reliable forklifts. They are recognized globally as a corporation who has a proud heritage and who maintains a benchmark of quality in equipment production and intention.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their pledge of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a maker of mining and construction equipment. Very quickly the business grew into an industry leader and was responsible for building Japan's first contemporary bull dozer and farm tractor.

Over the previous couple decades, Komatsu has evolved to become a global giant thanks to their strength and competence within the diverse fields of logistics, excavating, construction and mining. With modern designs and technological superiority, they continue to be at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using contemporary design methods and superior manufacturing capabilities, Komatsu has distinguished itself through the manufacture of reliable and durable forklifts that clients from around the globe have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the growing need for its goods in the North American market. To improve expenditures and efficiencies, a contemporary facility was built in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and production operations.

Remaining one of the foremost suppliers and manufacturers of durable and innovative forklifts in our day, Komatsu Forklift U.S.A., Inc continues to meet their customers' desires worldwide. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's happy clients along with their North American consumers.

After many years of establishing and retaining quality customer service rapport with clients, Komatsu Forklift recognizes that satisfying the requirements of the customer is paramount. Komatsu starts all new initiatives and product developments with the customer's input. By welcoming contributions and feedback, they are able to establish customer wants and expectations then develop revolutionary models and then build to exceed Komatsu Engineering Principles. Assuring consumers that quality is planned from the start and continued throughout the manufacturing, service and product sales processes, allows Komatsu to end up with a top-quality product from start to finish.

Komatsu engineers are specialized experts in crafting forklifts, construction equipment and heavy duty equipment. Their design ingenuity and competence assures that each new piece of equipment will hold up in the toughest environments and have the capacity to survive the roughest applications. Adherence to stringent engineering standards permits Komatsu Forklift to satisfy ISO 9001 standards. Computer aided design and stringent internal quality standards all factor in to high-class lift truck products. Komatsu Engineering Standards translate the current and progressive expertise used in advanced mining and construction equipment into world class equipment.

The ultra-modern plant in Covington, Georgia has all the necessary requirements for full scale production. This facility is able to take unprocessed steel and manipulate it by preparing, welding, and fabricating it. Once assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control throughout the duration of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that a product is only as worthy as the individuals who support it and sell it, their sellers make all the difference. Komatsu Forklift features an outstanding network of company sellers and independent dealers who are working hard to surpass expectations. Specialized in all elements from product sales, service or operating training, or aftermarket support, their diverse association of experienced and capable professionals are available. Komatsu Forklift Vendor locations across the nation have a Komatsu OEM components on-hand to offer the necessary service needed to keep customers' operations running smoothly. Computerized, real-time access with next day transport from their highly automated supply hub is an alternative option. The web-based K-Link system assists sellers with on-line components management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they acknowledge that their world-class clients rely on Komatsu forklifts in their every day operations. So Komatsu focuses their attention on their national account consumers permitting them to gain from a unique partnership that facilitates them adapt their partnership in order to raise consumer output and profits. Komatsu nationwide account customers have access to on-line components and operations support system and a comprehensive fleet management program, providing the ability for Komatsu to be their total solution for any lift truck issues.

The dependable and resourceful personnel at Komatsu Forklift U.S.A., Inc., are focused on providing their customers an exceptional experience whether it is through product sales, education, maintenance, or aftermarket support. They want to ensure the level of client service offered will help their customers satisfy or exceed their goals and develop a profitable business/client relationship in the process. Komatsu strives to be familiar with each of their customers' unique means of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu lift truck seller today in order to discover more about the variety of services and products they have available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of customers world-wide rely on the Komatsu family of products each day.